

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 21st day of December' 2024

C.G.No.163/2024-25/Nellore Circle

CHAIRPERSON

**Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge**

Members Present

**Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)**

Between

Smt. R. Rathnamma, Dachuru (V),
Kaluvoya (M), Nellore District. Complainant

AND

1. Dy. Executive Engineer/O/Rapur
2. Executive Engineer/O/Nellore Rurals Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that her Aadhar Number was wrongly mapped to Service Connection HSC.No. 3311217066024 of Sri. SK. Hussain Basha and the same is to be rectified.



02. The said complaint was registered as C.G.No.163/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant purchased the house from Sri. SK. Hussain Basha and hence the Aadhar Number of the complainant is mapped to the said service connection.

03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that the complainant purchased the house from Sri. SK. Hussain Basha and hence the Aadhar Number of the complainant is mapped to the said service connection. The complainant remained absent and failed to deny the contention of the respondents. Hence, considering the contention of the respondents that the Aadhar number of the complainant is mapped to the service connection in question since it was purchased by her as correct, this complaint is closed as devoid of merits.

There is no order as to costs.

04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December'2024.

Chairman 21/12/24
CHAIRPERSON

Ramesh
Member (Finance)
21/12/2024

Member 21/12
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chairman 21/12/24